



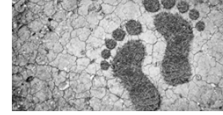
Welcome to CMSNE's
2023 Annual Conference



***Moving Past the Healthcare Emergency onto
Healthcare Changes – The Good, The Bad, The Ugly -
KEEP SWIMMING***

***Monday, October 2, 2023 8:00 AM – 5:00 PM
Orchard Cove, Canton, MA***

* In Japan, koi symbolizes many good qualities. Known to swim against the current and overcome great obstacles, koi symbolize strength, courage, patience, and success through perseverance just as Case Managers do every day.



**CMSNE Striving to reduce
our carbon footprint**

CMSNE has created QR Access Codes to reduce paper copies. Access to all conference and chapter related documents can be accessed by the QR codes on the handout provided to you at registration.

Wi-Fi Network: Orchard-Cove-Residents Password: OrchardCove2015

Check in on your Social Media Accounts



Have a Social Media Account?
Check in now and share your conference
experience through out the event.



Case Management Society of New England
WWW.CMSNE.org

The Case Management Society of New England (CMSNE), is the New England Chapter of the Case Management Society of America (CMSA), a multidisciplinary, interdisciplinary network of healthcare professionals working in the specialized practice of case management.

Our Chapter members hail from Massachusetts, Rhode Island, Maine, New Hampshire and Vermont.



Membership



**What does becoming a CMSNE
Member mean to You?**

- **RN/CCM credits** at numerous virtual or in person programs held throughout the year at locations throughout New England
- **Networking** opportunities encouraging sharing and growth in Case Management knowledge
- **Support** of yourself as a Professional Case Manager and your role by other Professional Case Managers who have had similar experiences



What does becoming a CMSNE Member mean to You?



- **Membership** options of Case Manager Member, Associate Member, Student, Retired Member
- **20% Discount** on CCM renewal with CMSA/CMSNE Membership. If CCM discount on CMSA membership
- **Access** to bi-monthly Newsletter which covers information of interest from our membership
- **Scholarships** available to members who actively participate in CMSNE



What does your becoming a CMSNE Member mean to CMSNE ?



- **New** ideas to keep us fresh and current
- **Committee** membership growth
- **Educational program** identification – sharing of topics that are important and relevant to your practice
- **Speaker** opportunities at conferences from membership
- **Expansion** of Case Management knowledge from your perspective



JOIN CMSA – CMSNE TODAY

Considering joining?

National dues \$170, plus local chapter MA1 – New England \$35 = \$205

CCM certified individuals joining can take advantage of 20% off the National dues, that is a savings of \$34. **Cost \$171** (includes national and local dues)

Added bonus as a CMSA member you receive 20% off of your CCM renewal fee



Scan QR code or join online at CMSA website
<https://cmsa.org/membership/individual-membership/>
 *Be sure to join MA1 – New England Chapter





It's not too early to plan your trip to Providence, RI for June 4 - 7! And, the CMSA Foundation wants to help. Donate today to earn chances to win a travel package to the **#CMSA2024** Annual Conference. Thank you for your support and see you there!

Visit www.cmsafoundation.org/2024conf or scan the QR Code to make your donation and lock in your entry.

Flyers available at registration desk.



CMSA Case Management Week Events (FREE and open to ALL — members and non-members). Prizes will be awarded to a randomly selected winner at each event!

- **October 8, All Day: SOCIAL MEDIA SUNDAY** Connect with your community
- **October 9, 5:30pm Eastern: CASE MANAGERS & COCKTAILS**
- **October 10, 12:30pm Eastern: STRAIGHT TALK TUESDAY WEBINAR: *Who is the Client? The Ethics of Documentation***
- **October 11, 11:30am Eastern: WISDOM WEDNESDAY TOWN HALL: *Know Your Value***
- **October 12, 2pm Eastern: THOUGHTFUL THURSDAY WEBINAR: *DEI "CUBED"*— *Three Sides of the Equation***
- **October 13, All Day: ReFRESH FRIDAY** Tune in any time throughout the day for a 30-Minute RECORDED WEBINAR on *Mindfulness and Contemplative Neuroscience*
- **October 14, 12pm Eastern: CASE MANAGERS & COFFEE** Join Dr. Colleen Morley and other case management leaders on Saturday for a **LIVE NETWORKING SESSION** with Moderated Breakout Rooms on current trends, ever-pressing issues and hot topics

Learn more at: <https://cmsa.org/about/national-cm-week/>

Upcoming Webinars and Conferences

Register online at CMSNE website

- 10/13 – Case Management Week - ***Coordination between Inpatient Acute Rehab Care and Home-Based Palliative Care – Webinar*** – supported by Spaulding Rehab Hospital
- 10/17 - ***Unexpected Orthopedic Injuries Commonly Overlooked*** – NH Extension In Person – supported by NH Orthopaedic Center
- 10/26 - ***Coming into the Light: Breaking the Stigma of Substance Use Disorders – Webinar*** – supported by Ocean State Recovery Center
- 11/14 – ***CMSANERC – Case Management Adherence and Transition of Care Guide for Hepatic Encephalopathy – Webinar***

Check out CMSNE's On-Demand Offering Library - options of previously presented webinars to select from.



2023-24 CMSNE Board

President – Nancy Benoit, RN, CCM, CRRN

President Elect – Jennifer Amadon, DNP, RN, CCM

Vice President – June Stark, RN, BSN, MEd

Secretary – Doug Cushman RN, CCM

Treasurer – Mary McClintock, RN, MSN, CCM

NH Extension - Karen Coish Mackey, BSW, MBA

ME Extension - Cynthia Smith, RN, BSN, CCM & Mary McNulty, RN, MSN, CCM, ACM-RM

RI Extension – Liz Castellucci

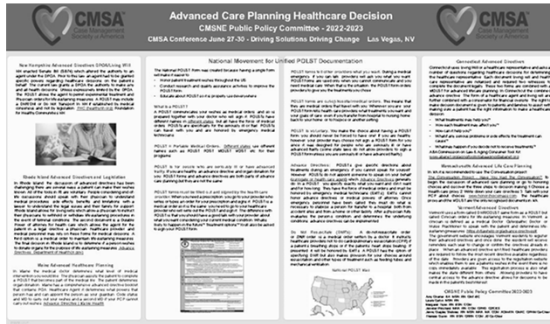
Directors at Large

Tammy J. McCauley-Masse, BSN RN CRRN CCM

Ellen Rearick, RN, CCM

Evelin Viera, MSN, RN, CCM

CMSNE Public Policy Committee will be sharing with you during morning break their poster presented this past June at CMSA National – Advanced Care Planning Healthcare Decisions. Learn more about recent updates to the process in each of the New England states.



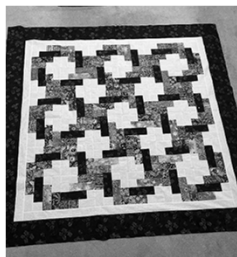
SEEKING COMMITTEE VOLUNTEERS 2023-24 TERM

Can you share your time and talents to help strengthen the chapter?

CMSNE is looking for members to volunteer for committees. Time commitments vary according to committee. Are you interested? Visit the CMSNE table and learn more about what’s involved.

- | | |
|---|--|
| <ul style="list-style-type: none"> • Bylaw Committee • Membership Committee • Nominating Committee • Public Policy Committee • Scholarship/CMOY/AOSE Committee • Social Media Coordinator | <p>EDUCATIONAL PROGRAMMING</p> <ul style="list-style-type: none"> • Hospital Based CM Conference • Building Strategies Conference • Caring for Frail Elders Conference • Ad Hoc Program Committee • State Extensions |
|---|--|

Support the CMSNE Scholarship Treasury through the purchase of raffle tickets



2 Raffles to Benefit Scholarship Treasury

Annual Scholarship raffle with conference registration certificates and CMSA/CMSNE membership

AND

CMSNE is again fortunate to have Doug Cushman donate a beautiful handcrafted quilt to the raffled off this year

**Purchase tickets at CMSNE Registration table.
Cash, Check or Card Accepted.**

CURRENT ACTIVE CMSNE MEMBERS— CONSIDER APPLYING FOR A CMSNE SCHOLARSHIP

Scholarship funds are available for current active CMSNE members to apply for. Funds can be utilized to cover expenses to college courses, conference registrations or application to certification related to case management practice.



Special thanks and appreciation to the dedicated members who coordinated this event:

- Nancy Benoit, RN, CCM, CRRN, Board Liaison
- Barbara Chambers, RN, MS, Chair
- Meg Flynn, RN, BSN, CCM
- Jackie Hall, RN, BSN, MHA, CCM
- Tammy McCauley-Masse, BSN, RN, CRRN, CCM, CMGT-BC

Special Thanks to Conference Sponsors

Please take the opportunity to visit with them and thank them for their support



Lifeline



The Power to Redefine Aging.



Acceptance of support from this sponsor in no way implies endorsement of their products and/or services by CMSNE, the program's accreditation agencies and session speakers.

Important Conference Details to Make the Most out of your Experience

PLEASE for the courtesy of your fellow attendees & speakers:

- Shut off or mute all electronic devices **and consider putting your phone away to enjoy the full speaker experience.**
- Excuse yourself from the meeting room if you need to take a call or use your phone.
- Keep private conversations and chatting to a minimum.
- Use the portable microphone to ask speaker questions. Please raise your hand and a committee member will be happy to bring it to you.

Important Conference Details to Make the Most out of your Experience

- Please take the opportunity to visit with the Exhibitors during the breaks to learn about their services and thank them for their support.
- All food service will be served in this meeting space.
- As a reminder your pre-selected lunch options are indicated in the lower right-hand corner of your name badge. T = Tuna, TK = Turkey, C = Chickpea, G = Gluten Free
- **Sessions will begin on time.** Please be mindful and be seated promptly.
- If you have any concerns that need to be addressed during the conference feel free to approach any board member or members of the conference committee, we will do our best to address your needs.



Continuing Education & Conference Evaluation

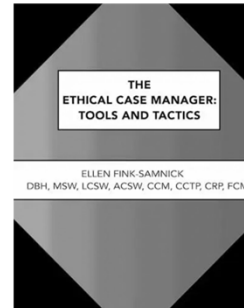
- **All registered attendees should have received a link this morning to the online conference evaluation. Please do not access until the end of the conference as once started you are not able to restart.**
- **All online evaluations must be completed within 7 days of the conference to receive credits.**
- **Once the online evaluation is completed you will receive your certificate directly from the chapter office within 2-3 business days.**
- **We have been approved for 6 RN, CCM (3 regular/3 ethics) and SW credits.**

Questions or concerns contact the chapter office.

Special Thanks and Appreciation to Orchard Cove and Hebrew SeniorLife for their generous support of this conference.



Individuals interested in learning more about the facility, representatives from Orchard Cove will provide tours during lunch break. Please gather your lunch first and then meet at 12:45 PM at the registration desk for a tour.



Available Onsite for Sale

A limited supply of Ellen's book are available for purchase onsite today.

**Regular cost – available on Amazon \$69.97
Onsite today \$55**

Cash, Check or Credit Cards Accepted



Microaggressions, Anger and Resolve

***Michael Nordé, MSW, LICSW
Patient Advocate Coordinator
VA Providence Health Care***

**The content and views presented in this program are those of the independent speaker, while CMSNE endorses the pursuit of educational opportunities attendees should exercise their own professional and independent judgment when interpreting the content of the program*.*

Michael Nordé, MSW, LICSW

Michael Nordé, MSW, LICSW is Licensed Clinical Social Worker (LICSW) and activist on matters of race, diversity and gender equality. While earning his graduate degree from Rhode Island College (RIC), he interned on the Providence VA Medical Center's inpatient psychiatric unit. Upon graduation he accepted the position as case manager on their inpatient medical unit. During that time he participated in two research studies which focused on suicidal ideation resulting from combat trauma.

In 2020 the PVAMC recognized Michael for his contribution to the African American Special Emphasis Program in promoting diversity and cultural awareness during the Dr. Martin Luther King Jr. holiday observance.

In 2021 Michael was promoted to the position of Patient Advocate Coordinator and named Social Worker of the Year.

